**General Description**

Performs entry-level computer systems analysis work. Work involves analyzing user requirements, procedures, and problems to automate processing or to improve existing systems. Works under close supervision, with minimal latitude for the use of initiative and independent judgment.

**Examples of Work Performed**

- Analyzes new or existing procedures, information systems, or utility programs for efficiency and effectiveness.
- Tests and diagnoses systems to ensure critical requirements are met.
- Designs, modifies, and implements new or revised systems to serve new purposes or improve workflow.
- Prepares charts, diagrams, tables, and flowcharts to assist in problem analysis and submits recommendations for solution.
- Assists in analyzing user needs, defining the systems' scope, documenting requirements, and translating them into functional specifications for the design of business systems.
- Assists in formulating logical descriptions of problems and devising optimum solutions.
- Assists with determining computer software or hardware needs required to set up or alter systems.
- Assists with the development of programs and applications using object-oriented programming languages, client-server application development processes, multimedia, and Internet technology.
- May provide technical support as a high-level resource available for problem resolution or new feature creation.
- May assist in information systems security administration.
- Performs related work as assigned.
GENERAL QUALIFICATION GUIDELINES

EXPERIENCE AND EDUCATION

Experience in systems analysis and design work. Graduation from an accredited four-year college or university with major coursework in computer science, computer information systems, management information systems, or a related field is generally preferred. Education and experience may be substituted for one another.

KNOWLEDGE, SKILLS, AND ABILITIES

Knowledge of the limitations and capabilities of computer systems, of the techniques used in the design of non-automated systems, of information technology equipment, of applicable programming languages, of computer hardware and software, of computer operating systems, of writing program code, and of automated mapping.

Skill in solving problems; in scheduling, testing, installing, and implementing programs; and in troubleshooting computer systems.

Ability to analyze systems and procedures, to write and revise standards and procedures, and to communicate effectively.