GENERAL DESCRIPTION

Performs complex (journey-level) computer systems analysis work. Work involves analyzing user requirements, procedures, and problems to automate processing or to improve existing systems. May provide guidance to others. Works under general supervision, with moderate latitude for the use of initiative and independent judgment.

EXAMPLES OF WORK PERFORMED

Analyzes new or existing procedures, information systems, or utility programs for efficiency and effectiveness.

Conducts studies and prepares reports that include study findings, recommendations, and instructions for proposed system implementations; formulates logical descriptions of problems; and devises optimum solutions.

Designs, modifies, and implements new or revised systems to serve new purposes or improve workflow.

Reviews and analyzes computer printouts, reports, and performance indicators to locate code problems; and corrects errors by modifying or correcting code.

Analyzes user needs, defines the system’s scope, documents requirements, and translates the user needs and requirements into functional specifications for the design of business systems.

Assists with defining the goals of the system, devises flow charts, and diagrams logical operational steps of the programs.

May write and update computer and mainframe application programs.

May provide technical support as a high-level resource available for problem resolution or new feature creation.

May provide guidance to others.

Performs related work as assigned.
GENERAL QUALIFICATION GUIDELINES

EXPERIENCE AND EDUCATION

Experience in systems analysis and design work. Graduation from an accredited four-year college or university with major coursework in computer science, computer information systems, management information systems, or a related field is generally preferred. Education and experience may be substituted for one another.

KNOWLEDGE, SKILLS, AND ABILITIES

Knowledge of the limitations and capabilities of computer systems, of the techniques used in the design of non-automated systems, of information technology equipment, of applicable programming languages, of computer hardware and software, of computer operating systems of writing program code, and of automated mapping.

Skill in solving problems; in scheduling, testing, installing, and implementing programs; and in troubleshooting computer systems.

Ability to analyze systems and procedures, to write and revise standards and procedures, to handle multiple projects, to communicate effectively, and to provide guidance to others.