## GENERAL DESCRIPTION

Performs highly complex (senior-level) computer systems analysis work. Work involves planning and analyzing user requirements, procedures, and problems to automate processing or to improve existing systems. May supervise the work of others. Works under limited supervision, with considerable latitude for the use of initiative and independent judgment.

## EXAMPLES OF WORK PERFORMED

Coordinates with users to identify system requirements, develop functional design specifications to meet requirements, and solve complex operational problems.

Coordinates studies and the preparation of reports that include study findings, recommendations, and instructions for proposed system implementations; formulates logical descriptions of problems; and devises optimum solutions.

Coordinates, plans, and schedules the installation or training for new or revised systems and defines business process requirements.

Analyzes new or existing procedures, information systems, or utility programs for efficiency and effectiveness.

Tests and diagnoses systems to ensure critical requirements are met.

Designs, modifies, and implements new or revised systems to serve new purposes or improve workflow.

Prepares and defines the goals of the system and devises flow charts and diagrams describing logical operational steps of programs.

May write and update computer and mainframe application programs.

May provide technical support as a high-level resource available for problem resolution or new feature creation.

May supervise the work of others.

Performs related work as assigned.
GENERAL QUALIFICATION GUIDELINES

EXPERIENCE AND EDUCATION
Experience in systems analysis and design work. Graduation from an accredited four-year college or university with major coursework in computer science, computer information systems, management information systems, or a related field is generally preferred. Education and experience may be substituted for one another.

KNOWLEDGE, SKILLS, AND ABILITIES
Knowledge of the limitations and capabilities of computer systems, of the techniques used in the design of nonautomated systems, of information technology equipment, of applicable programming languages, of computer hardware and software, of computer operating systems, of writing program code, and of automated mapping.

Skill in coordinating and solving problems; in scheduling, testing, installing, and implementing programs; and in troubleshooting computer systems.

Ability to analyze systems and procedures, to write and revise standards and procedures, to communicate effectively, and to supervise the work of others.