GENERAL DESCRIPTION

Performs highly advanced and/or supervisory (senior-level) human resources management work. Work involves administering, monitoring, and evaluating the development and operation of a human resources management program (recruitment and selection, compensation, classification, employee relations, and leave and benefits). May supervise the work of others. Works under minimal supervision, with extensive latitude in the use of initiative and independent judgment.

EXAMPLES OF WORK PERFORMED

Oversees, coordinates, reviews, and recommends human resources personnel actions, ensuring conformity with agency, state, and federal regulations.

Oversees the maintenance of human resources automated systems and records and the analysis of human resources reports and reporting procedures.

Plans, develops, coordinates, and implements initiatives and strategic projects related to human resources operations including working on and/or overseeing the most complex program assignments; develops and implements human resources policies and procedures.

Provides and/or oversees others who provide advice and counsel to employees and management on issues, rules, and policies related to human resources management, including handling the most complex issues and questions referred by other human resources staff; develops solutions to problems by following procedures or applying policy.

Provides direction and oversight regarding workforce planning and reporting and executes workforce planning solutions.

Prepares and/or oversees others who prepare, maintain, and distribute various human resources correspondence and reports.

Conducts and/or oversees others who conduct objective and thorough internal investigations of grievances and complaints; recommends appropriate action.
Monitors and determines the effectiveness of human resources and administrative management programs and recommends solutions to problems.

Administers disciplinary action.

May provide testimony at legislative hearings or in court.

May prepare budget estimates.

May provide fiscal notes, legislative analyses, and other human resources-related assistance to legislative staff during the legislative session.

May provide human resources-related training to managers.

May supervise the work of others.

Performs related work as assigned.

**GENERAL QUALIFICATION GUIDELINES**

**EXPERIENCE AND EDUCATION**

Experience in human resources management work. Graduation from an accredited four-year college or university with major coursework in human resources management, business or public administration, organizational development, or a related field is generally preferred. Experience and education may be substituted for one another.

**KNOWLEDGE, SKILLS, AND ABILITIES**

Knowledge of the principles and practices of human resources management; of human resources programs such as employment, compensation, classification, employee relations, benefits, workers’ compensation, or organizational development; and of federal, state, and local laws and regulations governing personnel activities.

Skill in oral and written communication, in conducting interviews, in using a computer and human resources-related software applications, in handling multiple tasks and prioritizing, and in problem solving.

Ability to explain policies and procedures to staff and the public; to maintain confidential and sensitive information; to develop and analyze human resources processes; to establish and maintain effective working relationships with applicants, employees, and the general public; to communicate effectively; and to supervise the work of others.

**REGISTRATION, CERTIFICATION, OR LICENSURE**

May require registration, certification, or licensure in a specialty area