GENERAL DESCRIPTION

Performs highly advanced and/or supervisory (senior-level) professional administrative and policy analysis work. Work involves overseeing and implementing organizational studies and evaluations, evaluating systems and procedures, overseeing work simplification studies, and evaluating operations and procedures manuals to assist management in operating more efficiently and effectively. May supervise the work of others. Works under minimal supervision, with extensive latitude for the use of initiative and independent judgment.

EXAMPLES OF WORK PERFORMED

Oversees, plans, and directs organizational studies of work problems.

Oversees, and/or designs, evaluates, recommends, and approves changes to forms and reports.

Develops new or modifies existing administrative program policies, procedures, goals, and objectives.

Develops solutions to highly complex organizational issues and concerns, develops organizational change strategies and plans, and/or conducts training for their implementation.

Advises management on agency studies by identifying priorities and defining study scope, purpose, objectives, time frames, and resource requirements.

Interprets historical, current, and projected data to identify problems, causes, and areas for which procedural or system changes are indicated.

Reviews and evaluates new or improved business and management practices for application to agency programs or operations.

Reviews and evaluates recommendations for improvement and corrective action to standardize or improve organizational systems.

Reviews comprehensive technical records and reports that present and interpret data, identifies alternatives, and makes and justifies recommendations.
Evaluates agency functions and activities being considered for conversion to contract operations.

Evaluates industry developments and makes recommendations for possible agency application.

May supervise the work of others.

Performs related work as assigned.

**GENERAL QUALIFICATION GUIDELINES**

**EXPERIENCE AND EDUCATION**

Experience in methods analysis, management, or organizational development work. Graduation from an accredited four-year college or university with major coursework in business administration or a related field is generally preferred. Experience and education may be substituted for one another.

**KNOWLEDGE, SKILLS, AND ABILITIES**

Knowledge of organizational development and management practices as applied to the analysis, evaluation, development and implementation of programs, policies, and procedures; of methods and procedures analysis techniques; of work simplification methods; of forms and records design and control procedures; and of statistical analysis.

Skill in the use of a computer and applicable software.

Ability to evaluate problems, to develop alternative solutions, to oversee studies, to develop and interpret policies and procedures, to design programs or training to implement policies and procedures, to prepare concise reports, to communicate effectively, and to supervise the work of others.