### General Description

Performs advanced (senior-level) adult protective services work. Work involves obtaining information, investigating and analyzing protective services problems, taking corrective action for the elderly and adults with disabilities, and monitoring and evaluating casework activities. May supervise the work of others. Works under minimal supervision, with extensive latitude for the use of initiative and independent judgment.

### Examples of Work Performed

- Monitors and evaluates protective services and casework activities.

- Provides consultative services and technical assistance.

- Conducts special projects to define program issues.

- Conducts specialized investigations of reports of alleged abuse, neglect, or exploitation of the elderly or adults with disabilities; and investigates emergency situations.

- Writes reports summarizing the facts obtained during investigations and takes corrective action.

- Reviews referrals and makes case assignments.

- Instructs staff on work methods, organizational procedures, and case documentation techniques.

- Develops community resources to serve the needs of clients and participates in community awareness activities.

- Develops policies and procedures.

- Gathers and interprets statistics, and prepares statistical and special reports for management.

- Testifies in court.

- May supervise the work of others.
Performs related work as assigned.

GENERAL QUALIFICATION GUIDELINES

EXPERIENCE AND EDUCATION

Experience in social work. Graduation from an accredited four-year college or university with major coursework in social work, counseling, psychology, criminal justice, or a related field is generally preferred. Experience and education may be substituted for one another.

KNOWLEDGE, SKILLS, AND ABILITIES

Knowledge of the laws and regulations related to abuse, neglect, and exploitation of the elderly and adults with disabilities; of community social services resources; of the laws and regulations related to adult protective services; of gerontology and the dynamics of the aging process; of special challenges related to adults with disabilities and the elderly; and of crisis intervention techniques and skills.

Skill in interviewing and in the use of a computer and applicable software.

Ability to obtain information and conduct investigations; to develop client programs; to evaluate living conditions; to prepare reports; to testify in court; to develop community resources; to develop policies, procedures, and standards; to communicate effectively; and to supervise the work of others.