**GENERAL DESCRIPTION**

Performs complex (journey-level) habilitative and rehabilitative patient care services work. Work involves providing health and personal care services to patients; observing, reporting, and documenting patient conditions and behaviors; intervening in medical and/or psychiatric emergencies; and participating in treatment programs. May provide guidance to others. Works under general supervision, with moderate latitude for the use of initiative and independent judgment.

**EXAMPLES OF WORK PERFORMED**

Coordinates health, personal, and emergency care services for patients.

Observes, reports, and documents patient conditions and behaviors.

Observes patients for signs and symptoms of disease, injury, reactions to medications, or other conditions that warrant medical intervention.

Provides information regarding the effectiveness of treatment programs and develops plans for treatment.

Monitors direct and ongoing therapeutic interactions with patients to promote living and social skills.

Monitors patients and environment to provide for individual safety and health.

Administers first aid to patients as appropriate.

Intervenes in psychiatric emergencies using approved techniques, including prevention and management of aggressive behavior (PMAB) and/or the application of restraint or seclusion.

Participates in developing and implementing patient treatment plans.

May escort patients off grounds to activities or appointments.

May provide guidance to others.

Performs related work as assigned.
GENERAL QUALIFICATION GUIDELINES

EXPERIENCE AND EDUCATION

Experience in direct patient care work. Graduation from a standard senior high school or equivalent is generally preferred. Experience and education may be substituted for one another.

KNOWLEDGE, SKILLS, AND ABILITIES

Knowledge of patient care techniques and of treatment, therapy, and development programs.

Ability to provide patient care, to administer first aid or cardiopulmonary resuscitation (CPR), to conduct PMAB, to communicate effectively, and to provide guidance to others.

REGISTRATION, CERTIFICATION, OR LICENSURE

May require certification in CPR, first aid, or PMAB.

May require a valid driver’s license.