General Description

Performs entry-level technical public safety record-keeping work. Work involves reviewing documents, records, and investigative reports to determine accuracy and completeness before entering data into an automated records system and initiating correction of verified discrepancies. Works under close supervision, with minimal latitude for the use of initiative and independent judgment.

Examples of Work Performed

Reviews various records, original source documents, photographs, and databases to determine the validity and authenticity of documents and/or to identify individuals.

Reviews criminal investigative reports and related material from state and local law enforcement officers and entities to determine important information for entry into automated records.

Responds to inquiries from the general public, department staff, and law enforcement agencies within applicable local, state, and federal guidelines.

Transmits messages and accesses law enforcement databases to obtain information and to update files.

Compiles and prepares reports and summaries.

May compose letters and memoranda explaining the findings of investigations or actions regarding duplicate license numbers and the retention or removal of violation information on driving records.

May prepare source documents from automated records to investigate suspected violations or abuses.

May contact law enforcement, judicial agencies, and the general public regarding criminal history information.

Performs related work as assigned.
GENERAL QUALIFICATION GUIDELINES

EXPERIENCE AND EDUCATION

Experience in accessing law enforcement databases. Graduation from a standard senior high school or equivalent is generally preferred. Experience and education may be substituted for one another.

KNOWLEDGE, SKILLS, AND ABILITIES

Knowledge of policies, procedures, laws, and regulations relating to law enforcement databases.

Skill in the use of a computer.

Ability to interpret rules, regulations, policies, and procedures; to summarize written narratives and case reports; to identify important data and information; and to communicate effectively.