

608 - Texas Department of Motor Vehicles

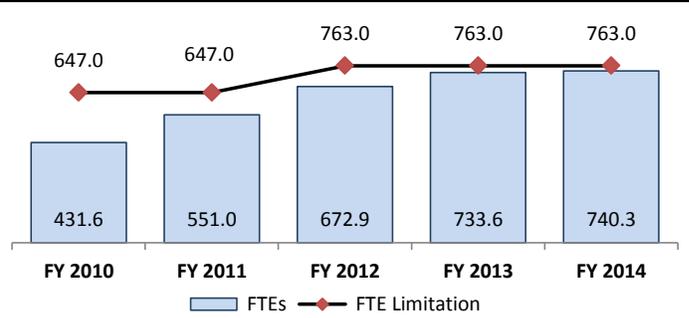
Workforce Summary Document prepared by the State Auditor's Office.
Based on information **self-reported** by the agency, the following items are worth noting.

Full-Time Equivalent (FTE) Employees

The agency's full-time equivalent (FTE) employee limitation remained the same in fiscal year 2014 compared to fiscal year 2013. The agency reports the FTE limitation increased in fiscal year 2012 with the legislative transfer of positions from the Texas Department of Transportation on January 1, 2012. The agency was established on November 1, 2009; therefore, the fiscal year 2010 FTE data reflects the 10 months during which the agency had been in existence. Compared to fiscal year 2010, the agency saw an increase of 308.7 (71.5 percent) in the total number of FTEs.

FTEs Below/Above FTE Limitation

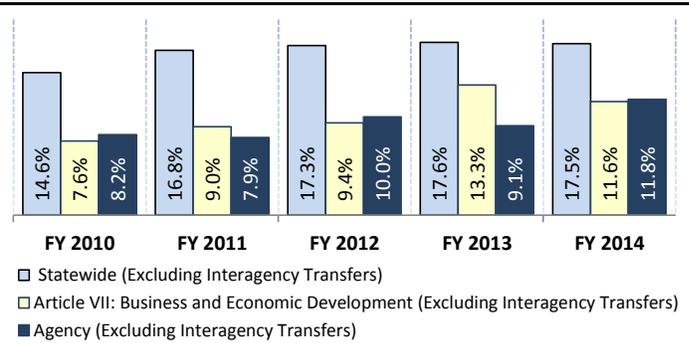
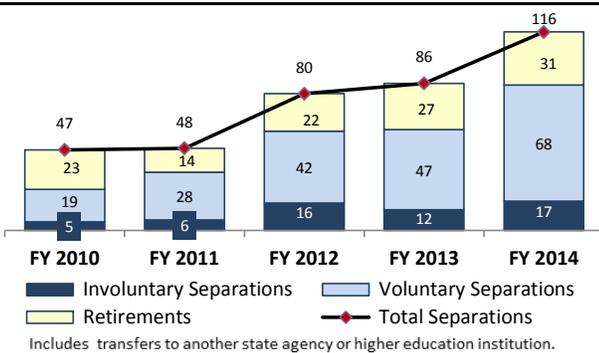
	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014
FTE Limitation	647.0	647.0	763.0	763.0	763.0
Number Below or Above Limitation	-215.4	-96.0	-90.1	-29.4	-22.7
Percent Above or Below Limitation	-33.3%	-14.8%	-11.8%	-3.9%	-3.0%



Source: State Auditor's Office Full-time Equivalent System.

Employee Turnover ^a

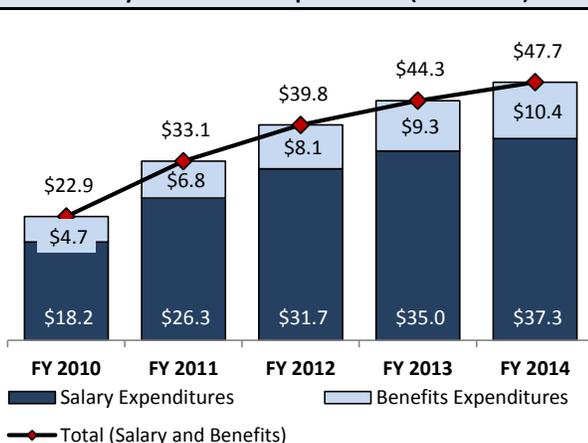
Excluding interagency transfers, the turnover rate within the agency (11.8 percent) was lower than the statewide turnover rate (17.5 percent) and higher than the turnover rate of Article VII agencies (11.6 percent) during fiscal year 2014. The fiscal year 2014 agency turnover rate including employees who transferred to another state agency or higher education institution was 15.8 percent.



Compensation Information ^a

The average agency salary in fiscal year 2014 of \$49,839 represented an increase of 9.9 percent compared to the average agency salary in fiscal year 2010. In fiscal year 2014, 65.6 percent of employees were paid below the midpoint of the salary range in which they were assigned; and total agency expenditures for salary and benefits were higher compared to fiscal year 2010.

Salary and Benefits Expenditures (in Millions)



Average Salary Trends

	FY 2010	FY 2011	FY 2012	FY 2013	FY 2014
Executive Director	\$175,000	\$175,000	\$175,000	\$175,000	\$176,750
Agency Average	\$45,351	\$46,928	\$47,190	\$47,934	\$49,839
Article Average	\$45,185	\$45,561	\$46,664	\$47,295	\$48,806
Statewide Average	\$39,265	\$39,804	\$40,160	\$40,398	\$42,116

Note: With the exception of the executive director, the average salaries are for classified regular, full-time employees only.

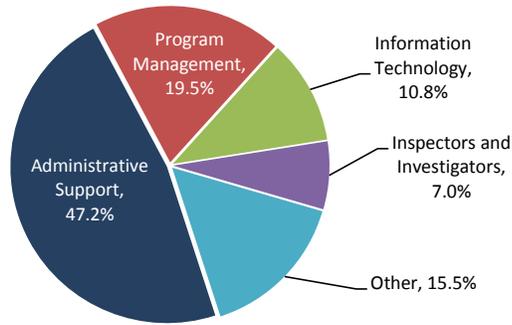
Number of and Total Dollars Spent on Salary Actions

	Fiscal Year 2013		Fiscal Year 2014	
	Actions	Dollars Spent	Actions	Dollars Spent
Promotions	46	\$135,575	63	\$188,742
Merits	130	\$80,222	150	\$94,246
One-Time Merits	142	\$195,767	238	\$425,275
Equity Adjustments	14	\$30,590	0	\$0
Reclassifications	56	\$13,430	80	\$71,648
Totals	388	\$455,584	531	\$779,911

^a Turnover, salary trends, and salary action information was prepared from quarterly and year-end summary information received from the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System (USPS), the Human Resource Information System (HRIS), and the Standardized Payroll/Personnel Reporting System (SPRS). Unless otherwise indicated, these data are reported for classified regular, full-time and part-time employees. Salary and benefit information was taken from the Uniform Statewide Accounting System of Texas.

Job Classifications ^b

Fiscal Year 2014 Major Occupational Categories



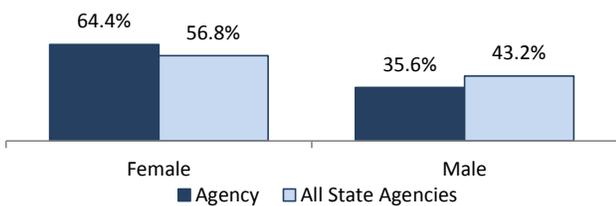
Agency Job Classifications

In fiscal year 2014, the majority (55.3 percent) of employees were classified in the following job titles: Customer Service Representative (28.5 percent), License and Permit Specialist (9.8 percent), Program Specialist (9.1 percent), and Administrative Assistant (7.9 percent).

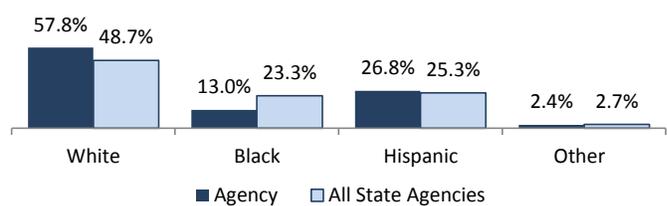
Fiscal Year 2014 Workforce Demographics ^b

On average, employees at the agency were 48.0 years of age and had 3.0 years of agency length of service. Of the agency's employees, 76.5 percent were 40 years of age or older, and 100.0 percent had fewer than 5 years of agency length of service. The Employees Retirement System estimates that between fiscal years 2014 and 2018, 29.3 percent of the agency's workforce will be eligible to retire (based on fiscal year 2014 data).

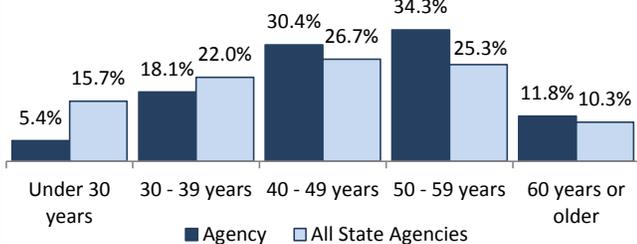
Gender



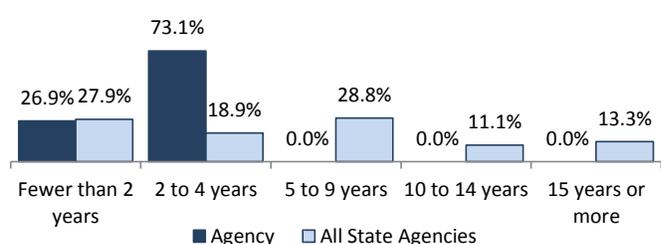
Ethnic Group



Age



Agency Length of Service

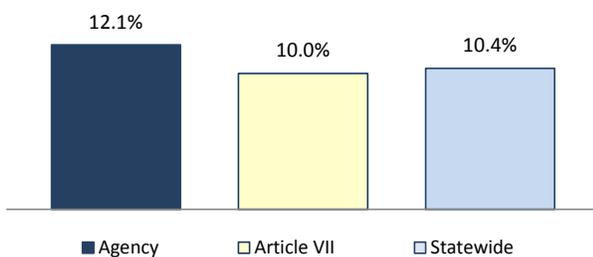


^b Job classification and demographic information was prepared from quarterly and year-end summary information received from the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System (USPS), the Human Resource Information System (HRIS), and the Standardized Payroll/Personnel Reporting System (SPRS). Data includes classified regular, full-time and part-time employees. Demographic data may appear skewed for agencies with fewer than 50 employees.

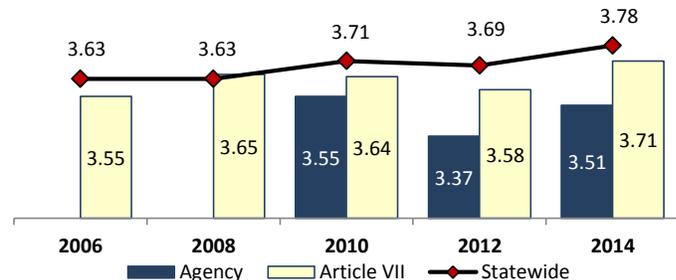
Survey of Employee Engagement ^c

The Survey of Employee Engagement, administered by the University of Texas at Austin, is an instrument that measures employees' job satisfaction and employees' perceptions of the effectiveness of the agency. Scores range from 1 to 5, with 5 being the highest. Overall, the agency's score is lower than the state average and has increased since the last survey cycle.

Percent of Employees Who Intend to Leave Within 1 Year ^d



Overall Employee Satisfaction



^c Information on the Survey of Employee Engagement was received from the Organizational Excellence Group at the University of Texas at Austin.

^d Percentage is based on the number of employees who answered the question in the 2014 survey.