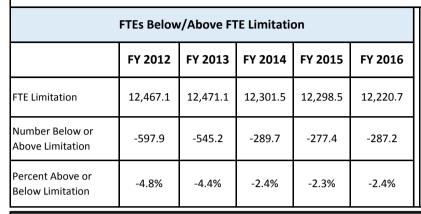
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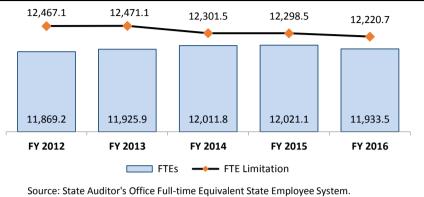
Workforce Summary Document prepared by the State Auditor's Office.

Based on information **self-reported** by the agency, the following items are worth noting.

Full-Time Equivalent (FTE) Employees

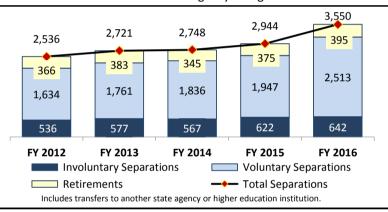
The agency's full-time equivalent (FTE) employee limitation decreased by 0.6 percent to 12,220.7 FTEs in fiscal year 2016 compared to fiscal year 2015. Compared to fiscal year 2012, the agency saw an increase of 64.3 (0.5 percent) in the total number of FTEs. In fiscal year 2012, the agency employed 43.7 federally funded FTEs. Those FTEs do not count against the FTE limitation.

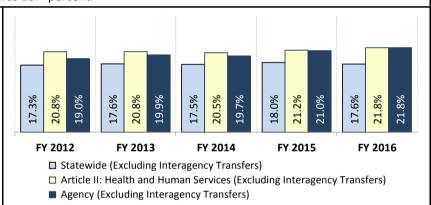




Employee Turnover ^a

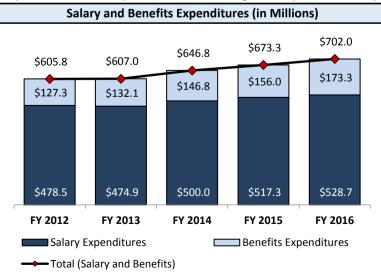
Excluding interagency transfers, the turnover rate within the agency (21.8 percent) was higher than the statewide turnover rate (17.6 percent) and the same as the turnover rate of Article II agencies (21.8 percent) during fiscal year 2016. The fiscal year 2016 agency turnover rate including employees who transferred to another state agency or higher education institution was 28.4 percent.





Compensation Information ^a

The average agency salary in fiscal year 2016 of \$39,957 represented an increase of 8.2 percent compared to the average agency salary in fiscal year 2012. In fiscal year 2016, 87.5 percent of employees were paid below the midpoint of the salary range in which they were assigned; and total agency expenditures for salary and benefits were higher compared to fiscal year 2012.



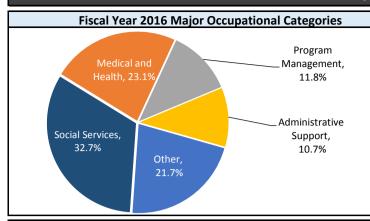
Average Salary Trends													
	FY 2012		FY 2013		FY 2014		FY 2015		FY 2016				
Commissioner	\$	183,750	\$	210,000	\$	210,000	\$	210,000	\$	242,353			
Agency Average	\$	36,927	\$	36,901	\$	38,525	\$	39,153	\$	39,957			
Article Average	\$	35,943	\$	36,085	\$	37,702	\$	38,548	\$	39,789			
Statewide Average	\$	40,160	\$	40,398	\$	42,116	\$	43,255	\$	45,365			
	-						_						

Note: With the exception of the commissioner, the average salary is for classified regular, full-time employees only.

Number of and Total Dollars Spent on Salary Actions												
	Fiscal	Ye	ar 2015	Fiscal Year 2016								
	Actions	۵	Oollars Spent	Actions		Dollars Spent						
Promotions	1,247	\$	2,556,771	1,194	\$	3,036,432						
Merits	2,470	\$	1,743,059	376	\$	335,115						
One-Time Merits	1,185	\$	1,687,047	39	\$	80,541						
Equity Adjustments	86	\$	293,403	15	\$	51,478						
Reclassifications	16	\$	10,359	12	\$	15,062						
Totals	5,004	\$	6,290,639	1,636	\$	3,518,628						

^a Turnover, salary trends, and salary action information was prepared from quarterly and year-end summary information received from the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System (USPS) and the Standardized Payroll/Personnel Reporting System (SPRS). Unless otherwise indicated, these data are reported for classified regular, full-time and part-time employees. Salary and benefit information was taken from the Uniform Statewide Accounting System of Texas.

Job Classifications b

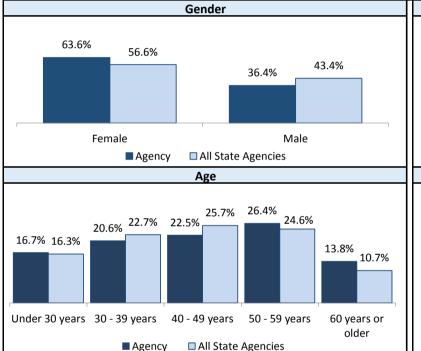


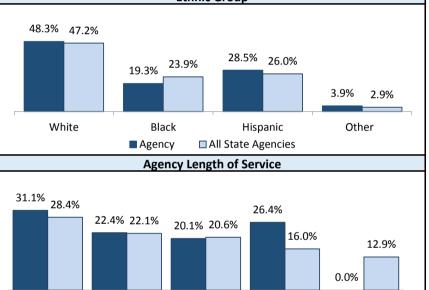
Agency Job Classifications

In fiscal year 2016, the majority (51.9 percent) of employees were classified in the following job titles: Psychiatric Nursing Assistant (25.4 percent), Program Specialist (8.2 percent), Nurse (7.9 percent), Administrative Assistant (6.2 percent), and Licensed Vocational Nurse (4.2 percent).

Fiscal Year 2016 Workforce Demographics b

On average, employees at the agency were 45.0 years of age and had 5.5 years of agency length of service. Of the agency's employees, 62.7 percent were 40 years of age or older, and 53.5 percent had fewer than 5 years of agency length of service. The Employees Retirement System estimates that between fiscal years 2017 and 2021, 22.6 percent of the agency's workforce will be eligible to retire (based on data as of November 2016).





5 to 9 years

■ All State Agencies

10 to 14 years

15 years or

more

Fewer than 2

years

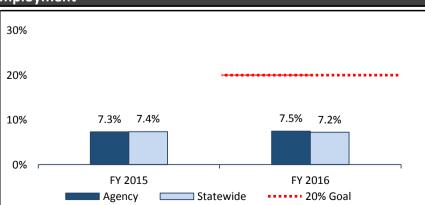
2 to 4 years

Agency

<u>Veteran</u> Employment ^c

Senate Bill 805 (84th Legislature) amended Texas Government Code, Section 657.004, to set a goal for state agencies of employing veterans in full-time positions equal to at least 20.0 percent of the total number of agency employees effective September 1, 2015.

In fiscal year 2016, the agency's total percent of veterans employed is higher than the statewide average and has increased since fiscal year 2015.



^c Information on veteran employment was obtained from the Comptroller of Public Accounts. Statewide totals include state agencies and higher education institutions.

Source: State Auditor's Office 537 - Department of State Health Services February 2017

^b Job classification and demographic information was prepared from quarterly and year-end summary information received from the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System (USPS) and the Standardized Payroll/Personnel Reporting System (SPRS). Data includes classified regular, full-time and part-time employees. Demographic data may appear skewed for agencies with fewer than 50 employees.