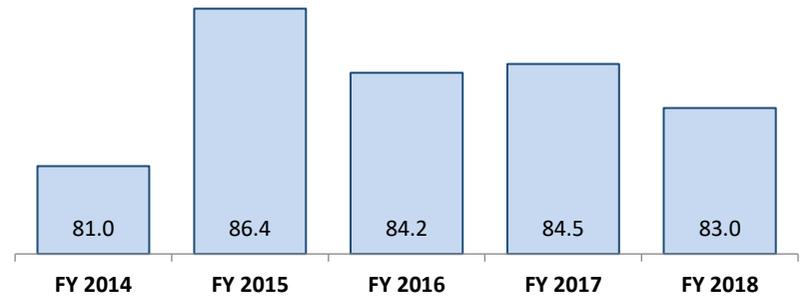


# 466 - Office of Consumer Credit Commissioner

Workforce Summary Document prepared by the State Auditor's Office.  
Based on information **self-reported** by the agency, the following items are noteworthy.

## Full-Time Equivalent (FTE) Employees

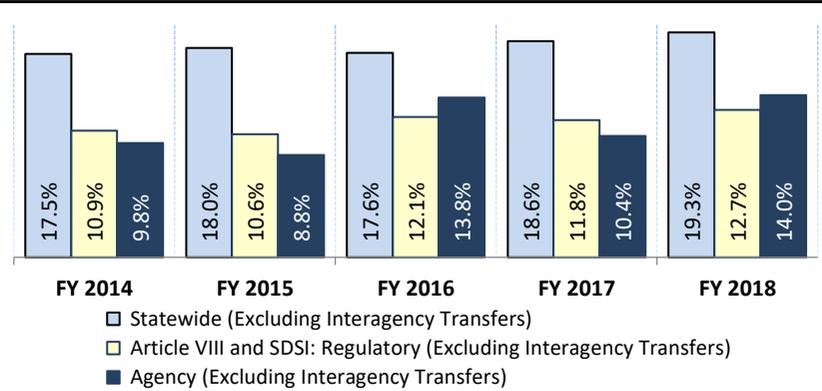
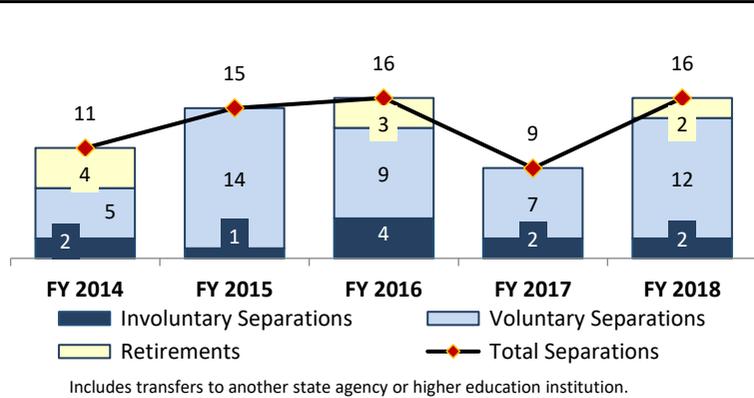
This agency is a Self-Directed, Semi-Independent (SDSI) agency; therefore, it has no FTE limitation in the General Appropriations Act. The FTEs listed were paid from non-appropriated funds. Compared to fiscal year 2014, the agency's total number of FTE increased by 2.0 (2.5 percent)).



Source: State Auditor's Office Full-time Equivalent State Employee System.

## Employee Turnover <sup>a</sup>

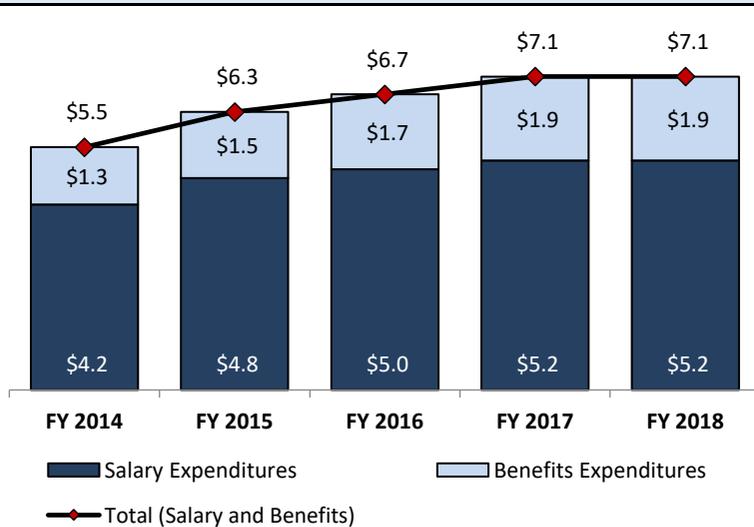
Excluding interagency transfers, the turnover rate within the agency (14.0 percent) was lower than the statewide turnover rate (19.3 percent) and higher than the turnover rate of Article VIII and SDSI agencies (12.7 percent) during fiscal year 2018. The fiscal year 2018 agency turnover rate including employees who transferred to another state agency or higher education institution was 18.6 percent.



## Compensation Information <sup>a</sup>

The average agency salary of \$58,668 in fiscal year 2018 represented an increase of 16.1 percent compared to the average agency salary in fiscal year 2014. In fiscal year 2018, 76.3 percent of employees were paid below the midpoint of the salary range in which they were assigned. Total agency expenditures for salary and benefits were higher compared to fiscal year 2014.

### Salary and Benefits Expenditures (in Millions)



### Average Salary Trends

|                   | FY 2014    | FY 2015    | FY 2016    | FY 2017    | FY 2018    |
|-------------------|------------|------------|------------|------------|------------|
| Commissioner      | \$ 190,000 | \$ 190,000 | \$ 196,000 | \$ 196,000 | \$ 196,000 |
| Agency Average    | \$ 50,524  | \$ 52,857  | \$ 56,446  | \$ 57,577  | \$ 58,668  |
| Article Average   | \$ 53,839  | \$ 55,826  | \$ 58,297  | \$ 59,285  | \$ 60,376  |
| Statewide Average | \$ 42,116  | \$ 43,255  | \$ 45,365  | \$ 46,475  | \$ 47,506  |

Note: With the exception of the commissioner, the average salary is for classified regular, full-time employees only. Article salary average includes Article VIII and SDSI agencies.

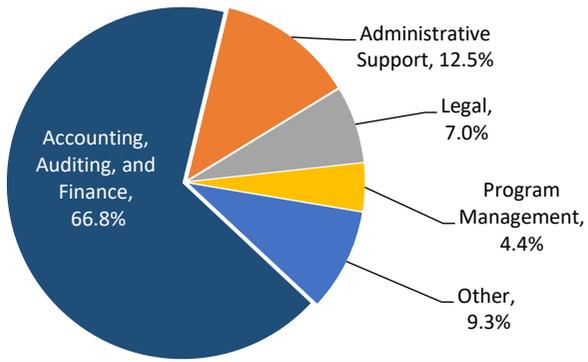
### Number of and Total Dollars Spent on Salary Actions

|                    | Fiscal Year 2017 |                  | Fiscal Year 2018 |                  |
|--------------------|------------------|------------------|------------------|------------------|
|                    | Actions          | Dollars Spent    | Actions          | Dollars Spent    |
| Promotions         | 15               | \$ 29,805        | 10               | \$ 36,030        |
| Merits             | 10               | \$ 25,878        | 24               | \$ 32,693        |
| One-Time Merits    | 2                | \$ 3,977         | 0                | \$ 0             |
| Equity Adjustments | 0                | \$ 0             | 1                | \$ 6,600         |
| Reclassifications  | 2                | \$ 0             | 1                | \$ 0             |
| <b>Totals</b>      | <b>29</b>        | <b>\$ 59,660</b> | <b>36</b>        | <b>\$ 75,323</b> |

<sup>a</sup> Turnover, salary trends, and salary action information was prepared from quarterly and year-end summary information received from the Office of the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System (USPS) and Standardized Payroll/Personnel Reporting System (SPRS). Unless otherwise indicated, these data are reported for classified regular, full-time and part-time employees. Salary and benefit information was taken from the Office of the Comptroller of Public Accounts' Uniform Statewide Accounting System (USAS).

## Job Classifications <sup>b</sup>

### Fiscal Year 2018 Major Occupational Categories



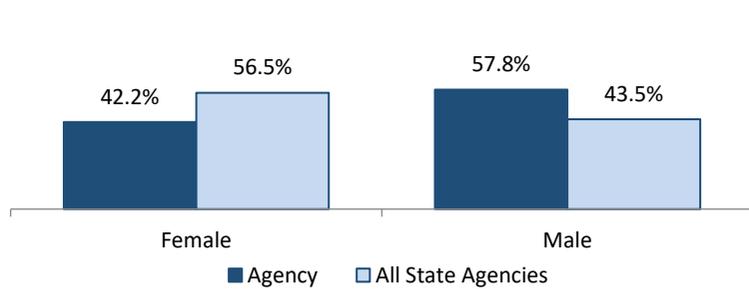
### Agency Job Classifications

In fiscal year 2018, the majority (59.3 percent) of employees were classified in the Financial Examiner job title.

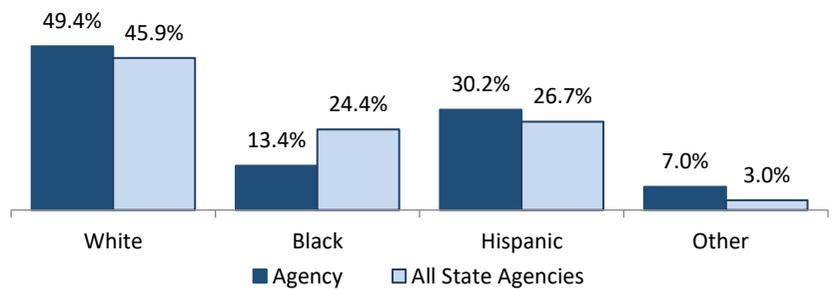
## Fiscal Year 2018 Workforce Demographics <sup>b</sup>

On average, employees at the agency were 42.6 years of age and had 6.3 years of agency length of service. Of the agency's employees, 48.5 percent were 40 years of age or older, and 59.6 percent had fewer than 5 years of agency length of service. The Employees Retirement System estimates that between fiscal years 2018 and 2022, 16.0 percent of the agency's workforce will be eligible to retire (based on fiscal year 2018 data).

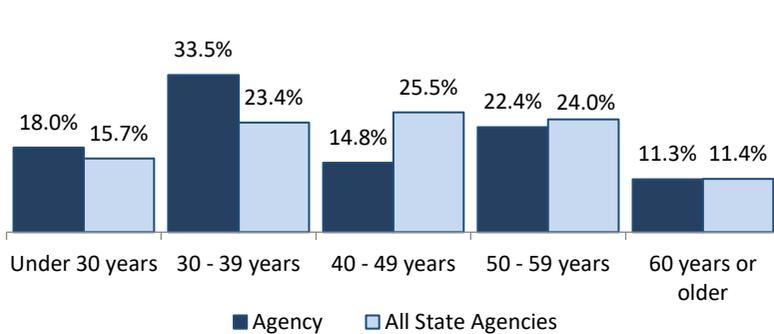
### Gender



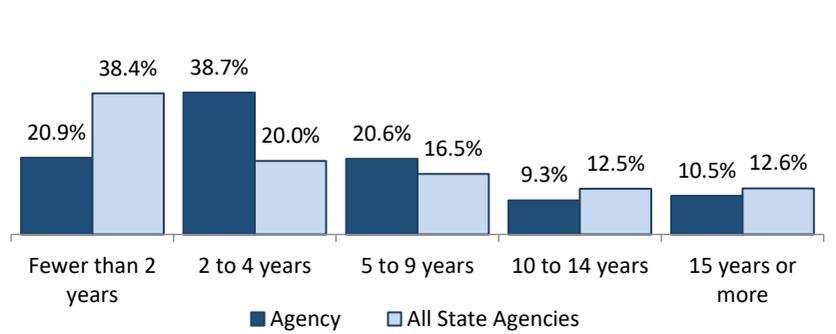
### Ethnic Group



### Age



### Agency Length of Service

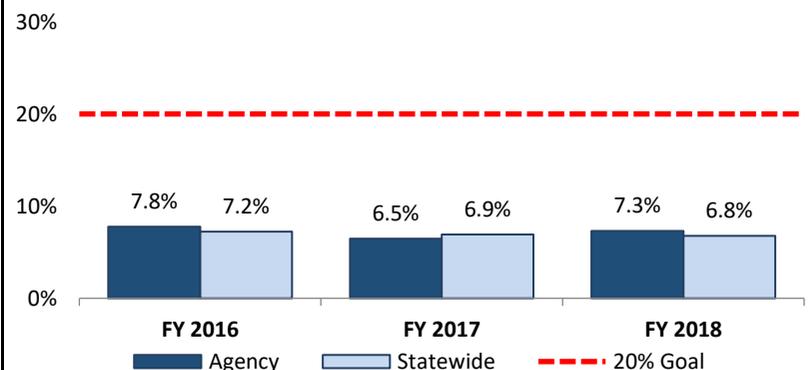


<sup>b</sup> Job classification and demographic information was prepared from quarterly and year-end summary information received from the Office of the Comptroller of Public Accounts' Uniform Statewide Payroll/Personnel System (USPS) and Standardized Payroll/Personnel Reporting System (SPRS). Data includes classified regular, full-time and part-time employees. Demographic data may appear skewed for agencies with fewer than 50 employees.

## Veteran Employment <sup>c</sup>

Effective fiscal year 2016, Texas Government Code, Section 657.004, sets for state agencies a goal of employing veterans in full-time positions equal to at least 20.0 percent of the total number of agency employees.

In fiscal year 2018, the agency's total percent of veterans employed was higher than the statewide average and had increased since fiscal year 2017.



<sup>c</sup> Information on veteran employment was obtained from the Office of the Comptroller of Public Accounts. Statewide totals include state agencies and higher education institutions.